



2019 Royal Mail Rate Upgrade

TFm Franking Machine Range - Download Instructions

Note: - Your franking machine MUST be connected via LAN or modem.

The 2019 tariff change will be effective from 25th March 2019.

These instructions must be carried out between the 14th March and the 25th March to ensure the correct tariff is loaded.

For further details of the new Royal Mail postal tariffs please refer to www.royalmail.com/prices2019.

If you experience any problems after loading the new tariff, turn the machine OFF then ON.

If you require any assistance call Twofold Customer Support team on 0118 9519800 or email support@twofold.co.uk.

T	FROM YOUR HOME SCREEN PRESS MENU
TF	SCROLL DOWN TO ONLINE SERVICES PRESS OK
T	SCROLL DOWN TO GENERIC CALL AND PRESS OK
TF	A SERVER CALL SUCCESSFUL MESSAGE WILL BE DISPLAYED WHEN THE CALL IS COMPLETE AND THE NEW RATE HAS BEEN DOWNLOADED PRESS OK TO CONTINUE PRESS CONTINUE
T	PRESS YOUR HOME BUTTON TO RETURN TO YOUR HOME SCREEN